

PET GROOMING AGREEMENT

Every client is required to read and sign this Grooming Agreement and submit vaccinations records prior to any grooming services.

Pet Name: _____ Breed: _____

Color: _____ Birth Date: _____

Weight: _____ Sex: _____ Spayed / Neutered: _____

Client's Name: _____

Address: _____

Primary Phone Number: _____

Secondary Phone Number: _____

Email Address: _____

Emergency Contact Name & Phone Number:

Veterinarian's Name & Phone Number:

I, _____, the undersigned client, do hereby entrust my pet _____ to Wheatley Paw Spa & Hotel, a d/b/a for The Wheatley Barn LLC for the purpose of grooming my pet.

I agree to the following:

1. Your pet's safety is our top priority. We require a current copy of your pet's vaccination records.
2. If it is necessary for the safety of your pet and the groomer muzzles, elastic collars, slings, straps, etc will be humanely used. You must inform us if your pet bites or has ever bitten any person or other animal.
3. I am aware that if my pet does not respond to the groomer and remain still during the grooming procedure, accidents can happen such as nicks from clippers, scissors or toenail trimmers. If you arrive early to pick up your pet and they are still being groomed, please do NOT talk to them or allow him/her to see you! An excited pet can be dangerous to work on. We reserve the right to end the grooming session even if the groom is not completed and the full grooming price will be charged. For the pet to properly respond to the groomer it is essential that the pet be alone with the groomer and clients will not assist in the grooming unless requested to do so.
4. Client assumes all liabilities, financial and otherwise, for the behavior and health of their pet. The groomer will be held harmless from damages, loss or claims arising from any known or unknown pre-existing condition of the pet.
5. Client will advise us of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations. Products not labeled for use on animals can be used for grooming but only with your permission. Please let us know of any prior grooming history you or your dog may not have found satisfactory. We want to avoid the repetition of poor or unpleasant experiences or situations.
6. Wheatley Paw Spa & Hotel understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear cleaning. It is not our intent to cause your dog discomfort. Although these are routine procedures normally performed for the well-being of the pet, we will not continue with any grooming procedure that will

cause pain, discomfort to the pet or harm to the groomer. Sometimes for a more sensitive dog, these procedures are best left to the care of a veterinarian.

7. Client authorizes the groomer to act as his/her agent in the event emergency veterinary services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages or claims shall include but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions or other medical conditions.
8. If fleas are found on your pet, the groomer will administer a flea bath to eradicate the fleas in order to maintain salon sanitation. This is at the groomer discretion and at the client's expense. The shampoo is gentle, non-alkaline and hypoallergenic.
9. Allowing a pet's coat to get matted is not only very uncomfortable but dangerous for your pet's health. The groomer will de-mat the pet (if possible) and there is an extra charge for de-matting. Mats can be very difficult to remove and your pet may receive a "shave down" to remove them. Under this circumstance, a shave down is the only way to allow the skin to receive necessary oxygen and for new, healthy hair to grow. Charges for the shave down or shaving ears and tail if they are matted are determined on a per pet basis. If the client requests the mats be combed out, the groomer will not do so if it causes the pet undue stress or pain. Excessive de-matting is painful, time-consuming and costly procedure that causes extreme discomfort and can aggravate (or cause) skin problems. I am aware that neglect of my pet's coat can be cause problems after grooming down such as clipper/brush irritation, itchiness, failure of hair to re-grow and make my pet prone to sunburn. I am also aware that coat shaving may expose pre-existing skin conditions.
10. Shave downs or custom cuts that are outside normal specific breed haircuts will be discussed and the groomer will perform the cuts to the best of his/her understanding of the client's directions and his/her ability but no other guarantee is made.

11. Every effort will be made to keep our scheduled grooms running smoothly. A typical pet groom can be completed in 2-3 hours from the time of your appointment. If your pet has behavior issues or skin and coat problems, you may be looking at a longer period of time.
12. Our groomer is a trained professional. We reserve the right to alter or cease any groom in the event that our staff determines it is in your pet's best interest or your pet displays aggressive behavior. Client understands that we have the right to refuse service to the client's pet at any time for any reason.
13. We will use extra care and patience for older pets; however, we will not be held responsible for any reaction due to the mental or physical stress of grooming geriatric pets. If in our judgement, brushing or clipping is determined to cause too much stress to the pet, we will modify or terminate the haircut. Please be sure to notify us of any health conditions that might make your pet uncomfortable during the bathing, drying, or clipping phases. Any grooming which takes place on an elderly or frail pet is conducted at your risk.
14. Returned Check Policy: Checks that are returned are subject to a \$25 service fee.
15. Payment is due at the time of service before the pet leaves. Checks, PayPal, Cash, Venmo are accepted.

I, the undersigned, have read, understand and agree to the above terms for the grooming of my pet at Wheatley Paw Spa & Hotel, a d/b/a of The Wheatley Barn LLC.

Client's Signature

Date

MEDICAL RELEASE FORM

This form is required for all Wheatley Paw Spa & Hotel pets receiving services.

The safety and well-being of your pet(s) is the of highest importance. Insuring that your pet remains safe and well cared for is our first responsibility and is our top priority. We know that our customers do their best to screen for pre-existing health conditions, just as we at Wheatley Paw Spa & Hotel do our best at keeping a clean, safe, and healthy facility, but some factors may be beyond yours and our control. In the event that a medical emergency arises while a pet is at our facility it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call you, the pet owner, based on the level of urgency first, to inform you of the issue. In the event of not being able to reach you, we will immediately move forward in contacting our veterinarian, Anita Vet Clinic, and proceed as needed. Our goal is to get your pet medical attention as quickly as possible, so if the issue is extremely urgent, the pet will first be taken to the appropriate facility and then the owner will be contacted, to avoid any delays or distractions.

I understand that in the event of a medical emergency Wheatley Paw Spa & Hotel, at its sole discretion, deems the need of immediate licensed veterinarian attention. I authorize Wheatley Paw Spa & Hotel to seek veterinarian attention with their designated veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receive as a result of a medical emergency while receiving services provided by Wheatley Paw Spa & Hotel. Services will be paid to the veterinarian facility by Wheatley Paw Spa & Hotel and added to the boarding or grooming bill.

I understand that the local veterinarian facility, Anita Vet Clinic, will be contacted first. The alternative local veterinarian facility, AMVC in Audubon, will be contacted second. If this is a life threatening immediate emergency, one of the emergency hospitals will be used, Blue Pearl in Des Moines or Iowa State Small Animal Veterinarian Hospital in Ames.

Signature of owner: _____

Printed name of owner: _____

Date: _____

Name of pet(s) for current and future boarding and grooming:

Signature for The Wheatley Barn LLC d/b/a Wheatley Paw Spa & Hotel:

Date: _____

RELEASE AND WAIVER OF LIABILITY

1494 DELTA AVENUE ADAIR, IA 50002

1506 DELTA AVENUE ADAIR, IA 50002

Comes now the undersigned and hereby releases, acquits, and forever discharges Reggie Wheatley; Ruthi Wheatley and her business known as The Wheatley Barn LLC d/b/a Serpentine Stables; d/b/a Wheatley Paw Spa & Hotel; Wheatley Puppies; Mallory Wheatley, and Emmitt Wheatley and his business known as Be Great d/b/a Wheateys from any and all injuries, damages, or claims that may arise from the operation of the businesses listed above.

This release covers all injuries and damages, known or unknown, which may appear or develop arising from or in any way connected with the above businesses.

I fully acknowledge that by agreeing to the services provided by the above businesses, that I will not pursue any claims against them.

I HAVE READ THE FOREGOING RELEASE, UNDERSTAND ITS TERMS, AND FREELY AND VOLUNTARILY SIGN THE SAME.

Dated on _____

Signature of Releasing Party:

Signature of Parent or Guardian if Releasing Party is a Minor:

Relationship to Minor:
